Proposed Conditions, Marketplace Family Mart, Lambourn.

CCTV

- 1. The Premises Licence holder shall ensure the premises' digitally recorded CCTV system cameras shall continually record whilst the premises are open to the public and recordings shall be kept for a minimum of 31 days with time and date stamping. The entire licensable area shall be covered by the CCTV. Data recordings shall be made immediately available to an authorised officer of West Berkshire Borough Council or a Thames Valley Police officer, together with facilities for viewing upon request, subject to the provisions of the Data Protection Act. Recorded images shall be of such a quality as to be able to identify the recorded person in any light. At least one member of staff on the premises at any time during operating hours shall be trained to access and download material from the CCTV system.
- 2. Signage advising customers that CCTV is in use shall be positioned in prominent positions.
- 3. A refusal register, whether written or electronic, shall be used, kept and maintained at the premises. The refusal register shall record the time and date of the refusal, which age restricted product was refused, details of the staff member refusing service and a description of the person refused. The refusal log shall be produced to authorised officers of West Berkshire Borough Council and Thames Valley Police upon request.
- 4. The premises shall at all times operate a Challenge 25 age verification policy to prevent any customers who attempt to purchase alcohol and who appear to the staff member to be under the age of 25 years from making such a purchase without having first provided identification. Only a valid driver's licence showing a photograph of the person, a valid passport, Military ID or proof of age card showing the 'Pass' hologram (or any other nationally accredited scheme as set down within the mandatory conditions) are to be accepted as identification.
- 5. Notices advertising the premises' Challenge 25 scheme shall be displayed in prominent positions on the premises.
- 6. Staff employed to undergo training upon induction before they are allowed to work. This shall include, but not be limited to:
 - a. Dealing with refusal of sales
 - b. Knowledge of the Four Licensing Objectives
 - c. Identifying signs of intoxication
 - d. Conflict management

- e. How to identify and safeguard vulnerable persons who attend and leave the premises.
- f. Proxy purchasing and identifying attempts by intoxicated persons to purchase alcohol.
- 7. Such training sessions are to be documented and refreshed every six months and shall be kept for a minimum of two years and be made available to an authorised officer of West Berkshire Borough Council or Thames Valley Police upon request.